

Item 11 – Citizens Advice Bureau Service Level Agreement 2015/16 - 2017/18

The attached report was considered by the Economic & Community Development Advisory Committee relevant minute extract below:

Economic & Community Development Advisory Committee – 12 February 2015 (Minute 33)

The Chief Officer for Communities & Business presented the report which outlined progress on the work of the Citizens' Advice Bureau during the current year and sought approval for the Service Level Agreement for the next three financial years. She advised that the current Service Level Agreement ran until 31 March 2015, and the merger was due to take place on 30 March 2015. The Portfolio Holder moved the recommendation contained within the report along with the additional wording that the agreement would be subject to his satisfaction and approval of the proposed future merger arrangements between Sevenoaks and Swanley CAB with Tonbridge and Gravesham CABs. The Chief Officer for Communities & Business agreed to revisit the agreement in relation to the clarity of 2.3 under Service Standards, in order to maintain face to face contact.

Public Sector Equality Duty

Members noted that consideration had been given to impacts under the Public Sector Equality Duty.

Resolved: That Cabinet be recommended to agree the draft Service Level Agreement for 2015/18 subject to the Portfolio Holder being satisfied with the future proposed merger arrangements between Sevenoaks and Swanley CAB with Tonbridge and Gravesham CABs.